



**Minutes
Special Meeting
May 19, 2026, at 6:00 p.m.
Council Chambers**

PRESENT:

Mayor Jack Bowers CAO Kimberly Ballance
Councillors Wendy Michell-Larocque
Michelle Vainio
Neil Yee

Presenters: Julien Blot & Shelby Hurlburt, Total North (electronically)

Public Present: 0

Public on Zoom: 0

1. CALL TO ORDER

Mayor Bowers called the meeting to order at 6:00 p.m.

2. ADOPTION OF AGENDA

2.1 Council Meeting Agenda

Resolution No 26-193

Yee, Michell-Larocque

RESOLVED THAT the agenda for the May 19, 2026, Special Meeting be adopted as presented.

Carried

Resolution No 26-194

Vainio, Michell-Larocque

RESOLVED THAT Council move into Committee of the Whole for a presentation.

Carried

3. NEW BUSINESS

3.1 Total North – Backup and Disaster Recovery

Total North advised that the purpose of this presentation is to better explain an idea that was previously proposed to improve the backup options for the Town of Faro. Total North provided budget pricing for the implementation of the preferred solution, which had been vetted through the previous Administration.

The importance of having a reliable backup, disaster recovery options and quick reactivation was discussed. The server is the main hardware item which houses financial information, programs, and centralizes IT services for the Town.

There are several programs that are critical to municipal operations that operate through the server. There are various reasons why a server could fail, including natural disasters, electrical system problems, or cybersecurity incidents. An internal assessment of the importance of accessing programs and files on the server should be completed to determine the length of time that the town could be without them as well as the importance of the data and how much could be reasonably lost. Redundancy, including onsite, offsite and immutable backups, should form part of the backup solution.

Currently, the Town has the server, one daily backup on a separate device, and one limited-scope backup to the cloud. The cloud backup is very limited, with a focus on financial data and a limited selection of files on the shared drives.

A cloud-only backup, such as google drive, was not recommended for this project due to the limitations of this method, slower recovery timeline and limitations for backing up complete programs such as the Town's financial programming.

The proposed hybrid solution would add two servers in the Public Works building; one to allow for a complete off-site backup and a second to act as the replication server. The replication server would complete a backup daily, and if the main server in the Administration Building failed, this server would be able to be used within hours. The cloud-based solution would remain in place – Veeam Data Cloud – which is the only Canadian-based cloud solution where all data remains in Canada. A hybrid solution is recommended to ensure the best mix of options for quick and reliable recovery.

Total North provided a summary of potential recovery scenarios based on different risks and discussed the impact on municipal finances, public trust, legal liability and compliance, from being unable to access its data and programs.

Council requested clarification on the age of the current server, the impact on the Water Distribution system (SCADA), existing server specifications, virtual server specifications, validity of the quote that was previously provided, and cloud-based backups. Council requested clarification on the impact of this project and risk-management associated with cybersecurity risks.

Resolution No 26-195

Vainio, Yee

RESOLVED THAT Council revert into the Special Meeting at 6:54 p.m.

Carried

4. ADJOURNMENT


Resolution No 26-196

Yee, Michell-Larocque

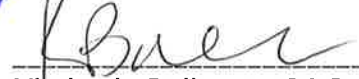
RESOLVED THAT the May 19, 2026, Special Meeting be adjourned at 6:55 p.m.

Carried

Approved at the Regular Meeting
Council held on June 02, 2026, by
Resolution # 26-210



Jack Bowers, Mayor



Kimberly Ballance, CAO

