



P.O. Box 580, Faro, Yukon, Y0B 1K0

Phone: (867) 994-2728 • Fax: (867) 994-3154 • Email: cao-faro@faroyukon.ca • Website: www.faroyukon.ca

TOWN OF FARO

BULK WATER USAGE APPLICATION & USER AGREEMENT

APPLICANT'S INFORMATION

FIRST NAME:		LAST NAME:	
ADDRESS:			
EMAIL:		PHONE:	

Are you a Town of Faro Resident (circle one)? **(YES) (NO)**

Are you a Town of Faro Commercial user? **(YES) (NO)**

Please note, there is a different rate for using the bulk water for non-residents and commercial users.

TERMS AND CONDITIONS:

1. The Town of Faro will not be held liable or responsible for the care, control, and maintenance of personal holding tanks and the safety of the water once withdrawn from the Bulk Water Fill Station. Therefore, it is extremely important for users to maintain (by chlorinating/disinfecting) their equipment on a regular basis.
2. Water and Sewer Bylaw – 92-30 and all amendments thereto shall apply and govern the use of and access to water for all applicable users.
3. All users will be required to ensure their accounts are current (i.e. paid on time) within thirty (30) days of being billed/invoiced.
4. Users are required to maintain their login credentials in a safe and secured place. Further, users are required to immediately notify the Town of Faro if/when their login credentials are compromised. Failing to report to or notify the Town that one's credentials are compromised may result in the user being responsible for covering the cost of unauthorized usage.
5. This service may be suspended or terminated by the Town of Faro in accordance with the provisions of applicable bylaws.
6. This service may be terminated by the User with the provision of written notice delivered to the Town of Faro.
7. If users encounter difficulty with the system during business hours, please visit the Town Office. If difficulty is experienced during the weekend or non-business hours, users may call after-hours On-Call Number at 867-332-1250. Additional call-out charge will be levied for user-errors.

PROCEDURE (how to use the system):

1. Chlorinate (disinfect) your equipment, i.e. hose connection ends, with Bleach (Sodium Hypochlorite) prior to use each time.
2. Chlorinate (disinfect) your holding tank on a regular basis to ensure and maintain the safety of the water. *Reminder, the Town of Faro will not be held responsible for the care, control, and maintenance of personal holding tanks and the safety of the water once withdrawn from the Bulk Water Fill Station.*
3. Connect to the Bulk Water Fill Station and verify that the connections are done properly prior to turning on the system.
4. If required, open all relevant valves on your water storage system, i.e. temporary storage tank, to ensure the smooth transfer of water once the system is turned on.
5. Enter your login credentials (Code and Pin) using the Keypad.
6. Enter the approximate volume of water required. Please note, you may turn off the water at any time by turning the switch to the "off" position.
7. Once you entered your credentials and volume, the system is ready. Turn the switch to "on" located on the right-hand side of the system.
8. When finished, please disconnect from your temporary storage tank first, then disconnect from the bulk water fill station. During the winter months and periods of low temperatures, it is especially important to ensure that residual water is disposed off in the drainage grate located on site to prevent the creation of a hazardous situation (slip and falls).
9. Prior to leaving the site, ensure the box housing the connection point is closed.

Signature of Applicant:	Date:
--------------------------------	--------------

FOR OFFICE USE ONLY			
Received by:		Date:	
Assigned Credentials	User Code: Pin:		
Comments:			