



TOWN OF FARO BYLAW 2025-01

A Bylaw to provide for the supply and use of water, And relating to the municipal water distribution system and sewer system of the Town of Faro

WHEREAS Section 220 of the *Municipal Act*, Chapter 154, Statutes of the Yukon provides that Council may create bylaws;

AND WHEREAS under the provisions of the *Municipal Act* of the Yukon Territory, Council may by bylaw, provide for the construction, operation and maintenance of a sewer and water system, establish rates, terms, and conditions of charges to be assessed against the users thereof, and provide for the enforcement of provisions of the said bylaw;

AND WHEREAS it is deemed expedient and in the public interest to establish, operate, maintain, and control a water distribution system and a sewage collection and treatment system for the Town of Faro;

NOW THEREFORE the Municipal Council of the Town of Faro in the Yukon Territory, in open meeting assembled, hereby ENACTS AS FOLLOWS:

1.0 Citation of Bylaw

1.1 This bylaw may be cited as the **"Water and Sewer Bylaw"**

2.0 Objectives

2.1 The objectives of this bylaw are to protect the water supply and distribution system, the sewage collection and treatment system, and the environment as follows:

- 2.1.01 Ensure the long-term, cost-effective supply and distribution of high-quality potable water to the public;
- 2.1.02 Protect the water distribution system from damage, corrosion, and misuse;
- 2.1.03 Reduce water wastage and ensure fair and equitable allocation of related operational expenses;
- 2.1.04 Minimize the potential risks associated with cross contamination;
- 2.1.05 Ensure the proper operation of public sewer and storm collection systems and protect this infrastructure from corrosion, structural damage, and obstruction;
- 2.1.06 Protect the wastewater treatment process by reducing contamination;
- 2.1.07 Protect the environment, people, and property by eliminating hazardous or toxic conditions within the sewer and storm collection systems;

- 2.1.08 Optimize system efficiency by preventing uncontaminated water from entering the sewer system;
- 2.1.09 Protect the environment from contaminants that are not removed by the treatment system; and
- 2.1.10 Enable the Town of Faro to maintain compliance with the operational conditions established by the Yukon Water Board and *Yukon Environment Act*.

3.0 Definitions

3.1 In this Bylaw, the following terms shall have the meanings shown:

- 3.1.01 "Applicant" means property owner or the approved agent of the property owner.
- 3.1.02 "Approved" means approved by the Operations Manager.
- 3.1.03 "Approved Contractor" means a contractor authorized by the Operations Manager in writing to complete utility installation work within Town rights-of-way. Authorization is granted annually by completion of the required form supplied by the Operations Manager.
- 3.1.04 "Bleeder" or "Free Flow Bleeder" means a freeze protection device that allows the discharge of bleed water continuously.
- 3.1.05 "Bulk Water" or "Bulk Water Sales" means the sale of potable water from a bulk water delivery facility owned and operated by the Town.
- 3.1.06 "Consumer" means any person who receives water and/or sewer service supplied by the Town.
- 3.1.07 "Council" means the Municipal Council of the Town of Faro.
- 3.1.08 "Cross Connection" means any physical arrangement whereby the Town water supply is connected, directly or indirectly, with any non-potable or unapproved private water supply system, sprinkler system, sewer drain, conduit, well, pool, irrigation system, storage reservoir, plumbing fixture or any other device which contains, or may contain, contaminated water, liquid gases, sewage, or other wastes, of unknown or unsafe quality which may be capable of imparting contamination to the Town water supply as a result of backflow.
- 3.1.09 "Curb Stop" means the valve placed on the water service located on a Town street or lane or within an easement to control the flow of water to a lot. The valve will be located near the watermain in order to prevent freezing should the home or property be vacant during the winter months.

- 3.1.10 " Dwelling Unit" means one (1) or several rooms constituting a self-contained unit and used or intended to be used together for living and sleeping purposes by one (1) household.
- 3.1.11 " Dwelling Single Family" means a detached building containing only one (1) dwelling unit designed exclusively for occupancy of one (1) family and that includes a modular home.
- 3.1.12 " Dwelling Duplex" or "semi-detached" means a building designed exclusively and the occupancy of two (2) families living independently of each other either above or below or side- by-side.
- 3.1.13 " Dwelling multi-family" means a building devised of three (3) or more dwelling units as above described each of which is occupied or intended to be occupied as a permanent home or residence of one (1) family and shall be included amongst others, terrace, or row houses, as distinct from a boarding or rooming house, hotel, or motel.
- 3.1.14 " Fees and Charges Bylaw" means the current Town of Faro Fees and Charges Bylaw as amended from time to time.
- 3.1.15 " Fixture" means an exchangeable device attached to the plumbing of a building to deliver and drain water for use, including but not limited to a sink, toilet, urinal, shower, tub, or drinking fountain; for further clarity, the following examples are considered to be a single fixture for the purposes of this bylaw: a sink with integral hot and cold water faucets, and a bathtub with integral faucets and shower head.
- 3.1.16 " Inspector" means a Building Inspector of the Government of Yukon.
- 3.1.17 " Leak Detection" means those works undertaken by the Operations Manager in order to determine the location of a water or sewer line leak, obstruction or failure, which may include the opening up and excavating of a street, right of way or private property. The location of the leak, obstruction, or failure will be determined by the Operations Manager.
- 3.1.18 " Operations Manager" means the Operations Manager for the Town of Faro or their authorized representative.
- 3.1.19 " Person" includes a partnership, a firm, or a body corporate.
- 3.1.20 " Private service" or "private service pipe" means the portion of sewer or water pipe located between the property line and the building being served.
- 3.1.21 " Property line" means a line which defines the perimeter of a lot (a site or parcel of land) which has frontage on a highway/street and is legally defined either by registered plan or description.
- 3.1.22 " Rate Schedule" means the Rate Schedule included in the Fees and Charges Bylaw for the Town of Faro as amended from time to time.

- 3.1.23 "Owner" means any person registered as the owner of real property in the Land Titles Office for the Yukon Land Registration District and includes a person having any right, title, estate, or interest in real property other than if occupier or a mortgage.
- 3.1.24 "Servicing Standards Manual" means the City of Whitehorse Servicing standards Manual as amended from time to time and adopted by the Town of Faro, where relevant, for the purposes of standardizing the installation and servicing of the water supply and distribution system and the sanitary sewer collection and treatment system for the Town of Faro. The relevance of the Servicing Standards Manual to the Town of Faro infrastructure is determined by the Operations Manager.
- 3.1.25 "Sanitary Sewer" or "Sanitary Sewer Service" means a pipe or conduit installed in the street that carries wastewater, ground water, clear water waste or uncontaminated process cooling water, but not storm water.
- 3.1.26 "Sanitary Sewer Prohibited Material" means any substance that may, directly or indirectly, obstruct the flow of water within the storm sewer or may have a negative impact on the environment or a water course and includes, but is not limited to:
- (a) soil, sediment, waste, or other solid matter;
 - (b) animal waste, dead animals, or animal parts;
 - (c) cooking oils and greases
 - (d) super-chlorinated water
 - (e) gasoline, diesel fuel, motor oil, transmission fluid, and antifreeze;
 - (f) solvents;
 - (g) paint;
 - (h) cement or concrete wastes;
 - (i) sawdust, wood, fiberboard, or construction material;
 - (j) yard waste;
 - (k) pesticides, herbicides, or fertilizers;
 - (l) biomedical waste;
 - (m) hazardous waste;
 - (n) industrial waste;
 - (o) water from hot tubs; and
 - (p) fish and aquatic fauna and flora.
- 3.1.27 "Sanitary Sewer System" means all sanitary sewers, lift stations, wastewater treatment facilities, outfalls, and all associated appurtenances.
- 3.1.28 "Shared Water Service" means a single water service line connected to a duplex or multi-family dwelling that serves more than one dwelling within the building.
- 3.1.29 "Shut Off" means an interruption in or discontinuance of the supply of water.
- 3.1.30 "Sprinkling" means the distribution of water to the surface or subsurface or lawns, gardens or other areas situated outside buildings by pipes, hoses, sprinklers, or any other method.
- 3.1.31 "Street" shall include all highways, roads, lanes, alleys, avenues, easements, thoroughfares, utility lots, drives, bridges and ways of public nature, sidewalks,

boulevards, parks, public squares, and other public places unless the contrary is expressed or unless such construction would be inconsistent with the context of this bylaw.

- 3.1.32 "Storm Sewer" means a pipe, conduit or ditch installed in the street for the collection and transmission of storm water, sub-surface water and clear-water wastes.
- 3.1.33 "Storm Sewer Prohibited Material" means any substance that may, directly or indirectly, obstruct the flow of water within the storm sewer or may have a negative impact on the environment or a water course and includes, but is not limited to:
- (a) soil, sediment, waste, or other solid matter;
 - (b) fecal matter, animal waste, dead animals, or animal parts;
 - (c) cooking oils and greases
 - (d) super-chlorinated water
 - (e) gasoline, diesel fuel, motor oil, transmission fluid, and antifreeze;
 - (f) solvents;
 - (g) paint;
 - (h) cement or concrete wastes.
 - (i) sawdust, wood, fiberboard, or construction material;
 - (j) yard waste;
 - (k) pesticides, herbicides, or fertilizers;
 - (l) biomedical waste;
 - (m) hazardous waste;
 - (n) industrial waste;
 - (o) soaps or detergents;
 - (p) water from hot tubs; and
 - (q) fish and aquatic fauna and flora.
- 3.1.34 "Town Utility" means the water system, sanitary sewer system and stormwater system owned and operated by the Town of Faro.
- 3.1.35 "Town" means the Town of Faro.
- 3.1.36 "Town Service" or "Town Service Pipe" means the portion of pipe, fittings, valves, and valve boxes located between the sewer or water main and the property line.
- 3.1.37 "Utilities" means the systems of water supply and water works, and sewage collection and disposal, owned and operated by the Town, including mains, intermediate mains, service pipes, fire hydrants, valves, meters, services, and all other accessories and appurtenances, thereto.
- 3.1.38 "Water Main" means those pipes installed by the Town in streets for the conveyance of water throughout the Town to which a water service may be connected.
- 3.1.39 "Water Service" means the pipe used or intended to be used to supply water which extends from a water main to a meter or a building, being serviced.

4.0 Operation of the Utility

- 4.1 The operation of the water and sewer utility of the Town together with the sale of water shall be under the management and control of the Operations Manager.
- 4.2 The Operations Manager shall exercise the powers and perform the duties with respect to the utility conferred and placed upon them by this and any other bylaw of the Town applicable thereto, and any order or direction of the Chief Administrative Officer and/or Council the respect thereto.
- 4.3 The Operations Manager is authorized to shut off water to any consumer or consumers when, in the opinion of the Operations Manager, it is necessary to do so to properly maintain, repair, renovate, or operate the water utility, provided that notice of shutting off water shall be given when it is practical to do so.
- 4.4 The Town does not guarantee the pressure or the continuous supply of water, and the Town reserves the right at any and all times without notice to change the operating pressure or to shut off water, and neither the Town, its officers, or employees, nor agents shall be liable for any damage or other loss caused by changes in water pressure or for the shutting off of water or by reason of the water containing sediments, deposits, or other foreign matter.
- 4.5 Where a shared water service exists, the Town does not guarantee the pressure or continuous supply of water for any dwelling connected thereto, and any associated liability shall be shared by the owners of the dwellings so served. The Town may accommodate the installation of separate water service to a dwelling pursuant to the Connections and Supply of Water provisions of this Bylaw.
- 4.6 Persons requiring a continuous and uninterrupted supply, constant pressure, or temperature of water, or having processes or equipment that require particularly clear or pure water shall at their own cost provide such facilities.
- 4.7 The Operations Manager may, with the permission of the owner and/or occupant and as a condition of the supply of water, inspect the premises of any person who applies to the Town for such supply in order to determine if it is appropriate to supply water to such premises and whether such premises comply with the relevant bylaws of the Town.
- 4.8 The Operations Manager may, with the permission of the owner and/or occupant, inspect the premises of any consumer in order to perform any tests on piping or fixtures in or on such premises in order to determine whether this bylaw is complied with and, in the event that such owner and/or occupant fails or refuses to give such permission, the supply of water to those premises may be shut off fourteen (14) days after written notice has been provided.
- 4.9 At the direction of the Town Council, the Chief Administrative Officer may at such times and for such length of time as considered necessary or advisable, regulate, restrict, or prohibit sprinkling to reduce water usage during time of short supply.
- 4.10 The Chief Administrative Officer may cause the water supply to any person who causes, permits or allows sprinkling in contravention of any regulation, restriction or prohibition

to be shut off unless such person undertakes to abide by and comply with such regulation, restriction or prohibition and has paid the Town the fee for reinstatement of service as designed in the Rate Schedule.

5. Purpose and Application

5.1 No, person, except those authorized by the Operations Manager shall:

5.1.01 use, interfere with, obstruct, or impede access to the sewer and water utility or any portion thereof in any manner, or;

5.1.02 drill, cut, connect, join, excavate, bury, disturb, or otherwise interfere with sewer and water utility, or;

5.1.03 operate any water main valves or water service valves, or;

5.1.04 remove or disable a backflow prevention device, or;

5.1.05 install a shared water service, or;

5.1.06 enter into any sewer and water utility structure whether underground or above ground or any sewer and water utility compound whether it is fenced or not.

5.2 No person shall cause, permit, or allow the discharge of water so that it runs to waste or is useless, whether by reason of leakage from underground piping, faulty plumbing or otherwise.

5.3 Notwithstanding the previous articles, the Operations Manager may under such conditions as they consider reasonable allow a person to discharge water so that it runs to waste if such person's water service would otherwise be in danger of freezing.

5.4 Any person who contravenes any part of this section shall forfeit any right to be supplied with water until such contravention has been corrected, after receipt of written notice from the Town where it is practical to give such notice.

6. Connection to Town Utilities

6.1 Any person or contractor who desires

6.1.01 a 'turn-on' or 'turn-off' of an existing sewer or water service connection will require, not less than two (2) working days prior to requiring the change, apply to the Town Office on a form provided by the Town Office, or

6.1.02 construction of a sewer or water service connection or termination, or desires to make any physical alteration, connection or change in land use will, not less than fourteen (14) working days prior to requiring the connection, termination, or alteration, apply to the Town Office on a form supplied by the Town. The Town reserves the right to perform any of the required work with respect to the water system or water service connection within the right-of-way. The Operations Manager may waive the right to

perform the work with respect to the sanitary sewers or storm sewers, or water service for a subdivision requiring more than five (5) connections.

- 6.2 The applicant may agree to perform the work within the right-of-way subject to the concurrence of the Operations Manager and such work shall be satisfactory in all respects to the Operations Manager. All work performed by the applicant shall be at the cost of the applicant, and all costs of the inspection, testing and final connection costs shall be at the cost of the applicant. Subject to the availability of Town forces to perform the work, and prior to the installation of the sewer and water service, the cost of installation and service connection, as estimated by the Operations Manager, shall be paid to the Town by the applicant.
- 6.3 If an applicant wishes to install a service themselves, they shall:
- 6.3.01 be permitted to do work to install service only during normal work hours of the Town of Faro Public Works Department; and
 - 6.3.02 pay a deposit to the Town to ensure no damage is done to Town lines. If Town lines are damaged, Town forces coordinate the repairs, all cost of which will be borne by the applicant; and
 - 6.3.03 use only material approved by the Operations Manager; and
 - 6.3.04 allow the inspector to be on-site at all times during the installation of the services; and
 - 6.3.05 pay the cost of inspection. Costs shall be based upon current rates. The inspection will involve viewing the work a maximum of four (4) times as the following stages of construction:
 - (a) when main is bare and has been tapped;
 - (b) when sand bedding is in place;
 - (c) when ditch is 50% full and is compacted; and/or
 - (d) when backfill is completed.
 - 6.3.06 There shall be no more than one water and one sewer connection to each property except as approved in writing by the Operations Manager.
 - (a) For existing multi-unit developments with a single water and sewer connection, the owner is required to install individual water and sewer service connections for each unit upon subdivision of the property. Such installations shall be the responsibility and cost of the owner.
 - 6.3.07 The provision of sewer and water service to every consumer or property owner shall at all times be subject to the terms and conditions set out in this bylaw and the charges designated in the Fee and Charges Bylaw.
 - 6.3.08 Sewer and water charges as designated in the Fees and Charges Bylaw shall remain in effect until the services have been discontinued at the request of the consumer or have been terminated by the Town in accordance with this bylaw.

6.3.09 If the owner wishes the Town to do the work to connect a property to water and/or sewer services, the estimate prepared by the Operations Manager shall be based upon the rates quoted in the current Fees & Charges Bylaw. Where there is a difference between the estimated cost and the actual cost as determined by the Operations Manager, this difference shall be invoiced or refunded to the applicant upon completion of the work.

7. Water Supply

7.1 Application for initial water supply shall be made in writing to the Town upon the form supplied by the Town for that purpose.

7.2 Following notice, in writing, by a consumer to discontinue services, the Town shall shut off the water supply as soon as reasonably practical, and the consumer or property owner shall pay all of the rates and charges payable hereunder until the time of shut off, including the cost of such shut off, as designated in the Fees and Charges Bylaw.

7.3 The supply of water to any consumer may be shut off for any or all the following reasons:

7.3.01 the existence of cross-connection,

7.3.02 repair;

7.3.03 want or need of water supply;

7.3.04 non-payment of account;

7.3.05 defective piping;

7.3.06 lack of backflow prevention;

7.3.07 shared water service;

7.3.08 breach of this bylaw where specified;

7.3.09 for any reason necessary for the proper operation of a water supply system; and/or

7.3.10 discontinued service.

7.4 If a consumer requires the supply of water to be shut off or turned on for their own purposes, they shall pay therefore the amount specified in the Fees and Charges Bylaw.

8. Cross Connections

8.1 No person shall cause, permit, or allow to remain connected to the water system any piping, fixture, fitting, container, or other appliance which may cause water from a source other than the Town water system, or any other harmful deleterious liquid or substance, to enter the Town water system.

- 8.2 Where the Operations Manager believes that a cross-connection exists in contravention of clause 8.1 of this bylaw, the Operations Manager may carry out an inspection during regular business hours, with or without notice, where the Operations Manager believes a threat of contamination to the water system exists.
- 8.3 Where any cross connection is found, whether newly installed or previously existing, the Operations Manager shall issue written notice to the owner to have such conditions corrected in compliance with these regulations within the time limit as set by the Operations Manager.
- 8.4 If the cross connection continues to exist in contravention of this bylaw, the Operations Manager may shut off the water service to the premises with reasonable notice or where the Operations Manager believes that such a cross connection poses an immediate threat of contamination of the Water System, the Operations Manager may shut off the water service without notice.
- 8.5 Backflow prevention devices may be installed by the owner or may be required by the Operations Manager. Should a backflow prevention device be installed or required:
- 8.5.01 The design, selection, installation, maintenance, and field testing of backflow prevention devices shall comply with the *National Plumbing Code* and to **CSA – B64 Series Standards (B64.10-01/B64.10.1-01)** as amended from time to time and shall be approved by the Operations Manager.
- 8.5.02 In the event that neither the *National Plumbing Code* nor the **CSA B64 Series Standards** clearly indicates the method of backflow prevention, the method to be used to protect the potable water supply shall be as specified by the Operations Manager.
- 8.5.03 All backflow prevention devices shall be installed so they are easily accessible for testing and maintenance as per **CSA – B64 Series Standards (B64.10-01/b64.10.1-01)**.
- 8.5.04 No bypass, jumper, or other devices shall be installed which may reduce the efficiency of or circumvent any backflow prevention device.
- 8.5.05 An air gap separation shall be used wherever practicable, and in preference to any other method of backflow prevention.
- 8.5.06 An air gap separation shall be mandatory and may be required in addition to a backflow prevention device on the water service pipe at sewage handling piping or equipment, non-potable water systems and where any lethal substances or condition may exist.
- 8.5.07 Backflow prevention devices shall be field tested by a certified cross connection control and backflow prevention tester at the owner's cost upon installation, ~~annually~~, after repair, overhaul, relocation, or cleaning, or as required by the Operations Manager. If required, copies of the test results shall be submitted to the Operations Manager

within 48 hours of the request. Should the tests fail, the owner shall have fourteen (14) days to correct the problem to the satisfaction of the Operations Manager. Should the required modifications not be completed after the period specified herein, the Operations Manager may cause the water supply to be shut down.

- 8.6 A newly installed water system shall not be turned on at the curb until the Inspector's report confirms the private plumbing system is reviewed and approved by the Operations Manager.
- 8.7 Where an applicant requests a seasonal connection or disconnection, the applicant must first complete the required request form (Schedule A) before the Town will complete the work.

9. Hydrants

- 9.1 No person shall operate a fire hydrant except an employee of the Town Public Works or Fire Department.
- 9.2 No person shall obstruct free access to any fire hydrant. In accordance with the Traffic Bylaw, a vehicle shall not be parked less than two (2) meters from a hydrant.
- 9.3 Fire hydrants may be used by employees of the Town for furnishing water for street sprinkling or flushing, flushing sewers, street repairs or any other purpose approved by the Operations Manager.

10. Bulk Water

- 10.1 Any person wishing to establish a charge account for the purposes of obtaining water from any Town-owned bulk water facility shall make application at the Town Office on the prescribed forms (see Bulk Water Usage Application & User Agreement Form - Schedule "B") and shall pay the water account charges as specified in the most recent Fees and Charges Bylaw.
- 10.2 As noted in the Bulk Water Usage Application & User Agreement Form (see Schedule "B"), users of the bulk water fill station shall supply their own hoses, cam-lock couplings and fall arrest equipment for the overhead truck fill and the small barrel fill point and ladders. Any hose or equipment attached to the bulk fill station shall be clean and free of any potentially harmful substances.
- 10.3 Any person taking water from a Town bulk water fill station is responsible to safely load their own vehicle according to *Works Compensation Act 2008*, as amended from time to time.

11. Repair Of Service Failure Or Interruption Assistance Program

- 11.1 Property Owners or Consumers shall have a duty of care to maintain and use the water service in the manner in which they were designed to be used.

- 11.2 Any property owner or consumer experiencing a service failure or interruption of the water service shall report the matter to the Operations Manager.
- 11.3 Where the exact location of a leak or other service failure cannot be determined to be either within the Town right-of-way, or on private property, the owner shall sign a work order agreeing to cover costs should the failure be the owner's responsibility, and the Operations Manager will undertake leak detection to determine the cause and location of the problem. The responsibility for the cost of repairs shall be as outlined in clause 11.5 of this bylaw.
- 11.4 The owner shall undertake repair work for service failure or interruption of the Water Service on the owner's property from the property line to the foundation line where the fault has been determined to be the responsibility of the consumer or owner. The responsibility of repairs shall be as outlined in clause 11.5 of this bylaw. The Town does not normally undertake repair work on private property but may do so if the property owner cannot arrange an approved contractor to undertake the repairs. The owner shall be required to sign a work order with the Town, agreeing to the repair and assuming the costs of the repairs deemed necessary by the Town.
- 11.5 Upon completion of repair work completed by Town forces, the Operations Manager shall determine total costs and assign those costs to the Town and/or the property owner as described in clause 11.6 of this bylaw. Should surface restoration not be possible until the following construction season, the calculation of total cost shall use the cost of surface restoration as estimated by the Operations Manager.
- 11.6 Responsibility for the cost of repair for any service failure or interruption in the water service are to be as follows:
- 11.6.01 The owner shall be responsible for all costs resulting from blockage, breakage, damage, and or failure between the water main and the property line that is caused by any action, inaction, misuse, or negligence on the part of the consumer as determined by the Operations Manager.
- 11.6.02 The owner shall be responsible for all costs resulting from blockage, breakage, damage, and/or failure between the property line and the foundation line of the building.
- 11.6.03 The Town shall be responsible for all costs resulting from blockage, breakage, damage, and/or failure between the water main and the property line that was not a result of any action, inaction, misuse, or negligence on the part of the consumer as determined by the Operations Manager.

12. The Sanitary Sewer And Storm Sewer System

- 12.1 Any private storm sewer system connected to the Town storm sewer system, or any private sanitary sewer system connected to the Town sanitary sewer system, shall conform to the most recent Servicing Standards Manual.
- 12.2 Prior to use or activation of any private storm sewer system connected to the Town storm sewer system, or any private sanitary sewer system connected to the Town

sanitary sewer system, the owner or developer shall submit a Plan of Record to the Operations Manager for approval.

12.3 The Operations Manager may, as a condition of connection to the Town utility, with the permission of the owner and/or occupant, inspect the property or premises of any person who applies to the Town for such service in order to determine if it is appropriate to allow connection to such property or premises and whether such premises comply with the relevant Town bylaws.

12.4 Where water or waste which

12.4.01 is hazardous or creates an immediate danger to any person;

12.4.02 endangers or interferes with the operation of the storm sewer system or sanitary sewer system;

12.4.03 causes, or is capable of causing, an adverse effect; or

12.4.04 is a sanitary sewer prohibited material or storm sewer prohibited material;

is discharged into the Town sanitary sewer or storm sewer system, the Operations Manager may, in addition to any other remedy available, disconnect, plug or seal off the service discharging the unacceptable water or waste into the sanitary sewer or storm sewer system, or take such other action as is necessary to prevent such water or waste from entering the sanitary sewer or storm sewer systems.

12.5 The Operations Manager may, with the permission of the owner and/or occupant, inspect the premises in order to perform any inspection or testing of equipment, piping or fixtures in or on such premises in order to determine whether this bylaw is complied with, and in the event that such owner fails to provide proof of compliance or refuses to give such permission, the supply of water to those premises may be shut off upon fourteen (14) days written notice.

13. Sanitary Sewer And Storm Sewer Services

13.1 The provision of sanitary sewer and storm sewer services to the consumer or owner shall at all times be subject to the terms and conditions set out in this bylaw and the charges designated in the current Fees and Charges Bylaw.

13.2 Applications for sanitary sewer or storm sewer service connection, termination or alteration shall be made in writing to the Operations Manager not less than fourteen (14) working days before the service is required, and in such form as is prescribed.

13.3 The applicant for a sanitary sewer or storm sewer service shall hire an approved contractor to complete service installation and/or alteration work, including the portion from the property line to the sewer or storm main. Should an approved contractor not be available, the applicant may request that the portion of work on Town property be completed by the Town. The applicant shall be responsible for all costs associated with service installation or alteration work. Contractors seeking approved contractor status shall apply in writing on a form approved by the Operations Manager. Contractor

approvals are valid for the application year only and may be cancelled at any time for just cause.

- 13.4 Where an applicant has requested a permanent service termination the Town shall cap the storm or sewer service lines or decommission the service as soon as reasonably practicable. The applicant shall continue to pay the water and sewer charges specified in the current Fees and Charges Bylaw until the termination has been completed and shall pay the costs of service termination as designated in the current Fees and Charges Bylaw.
- 13.5 Service connections shall not cross property lines between adjacent private properties except by legally registered easement plans and agreements.
- 13.6 All proposed sewer service connections for garden suites shall be approved by the Operations Manager prior to installation.

14. Plumbing

- 14.1 No person shall cause, permit, or allow any apparatus, fitting, or fixture to be or to remain connected to his/her water supply system or allow his/her water system to be operated in such a manner as to cause noise, pressure surges, or other disturbances which result in annoyance or damage to other consumers or the water utility.
- 14.2 The Operations Manager may cause the water supply to any person, contravening the provisions of this section, to be shut off provided that the Operations Manager can, if it is practical to do so, give notice to such person prior to such water supply being shut off. The water supply to any such person shall not be restored until such time as the problem has been corrected and that person has paid the Town the fee for reinstatement of services as designated in the Rate Schedule.
- 14.3 No person shall cause, permit, or allow to remain connected to his water supply system any apparatus which may extract or add heat to the Town water supply mains. Therefore, such devices as water cooled heat exchanges are not allowed.
- 14.4 Every building or premises used for the purpose of a commercial garage or service station, or for the business of washing or lubricating motor vehicles, shall be provided with a readily accessible oil separator, sand trap and sump. The design of such oil separator, sand trap and sump are to be approved by the Inspector.
- 14.5 Every building or premises used for the purpose of a café, restaurant, or other food service outlet shall be provided with a readily accessible grease trap or interceptor of a design approved by the Inspector.
- 14.6 The Inspector or the Operations Manager may, with the permission of the owner and/or occupant, inspect any building or premises provided with a sand trap, sump, or grease trap or interceptor. In any building or premises provided with a sand trap, sump, or grease trap or interceptor:
 - 14.6.01 under no circumstances shall a sump be used as a sand trap;

- 14.6.02 every sand trap shall be cleaned once per week or more often if necessary;
- 14.6.03 all oil, grease, or gasoline which accumulates on the surface of the water in a sand trap, sump, or grease trap or interceptor shall be skimmed off at least twice per week and disposed of in a manner approved by the Operations Manager;
- 14.6.04 stirring up of a liquid in any sand trap, sump, grease trap or interceptor, or turning a hose into any one for the purpose of forcing out sand, mud, oil, gasoline, or grease, is prohibited;
- 14.6.05 no heavy or permanent objects shall be placed over any sump, sand trap, grease trap or interceptor in a manner which would hinder immediate access for inspection and cleaning.
- 14.7 No gasoline, oil, waste acid, or any inflammable liquid shall be poured or otherwise discharged into any sanitary sewer.
- 14.8 The owner of a dwelling where a shared water service enters the building shall not modify or cause to be interrupted or otherwise affect the water service to the adjacent dwellings, including but not limited to allowing the shared water service to freeze up, except for a repair or modification authorized by the Operations Manager.

15. Frost Protection

- 15.1 The owner shall protect every water and sewer connection from blockage or damage due to frost. In the case of a single-family residence in a single-family residence zone, the owner shall maintain an approved bleeder method on the water connection unless otherwise authorized by the Operations Manager.
- 15.2 Any persons complaining of a failure or interruption of a water supply or sewer service, the investigation of which complaint necessitates the opening up and excavating of a street, shall, prior to such opening up and excavating, sign a work order in the form prescribed by the Town. In the event that such failure or interruption was caused by a defect in the private service, or was a result of misuse or negligence on the part of the property owner or occupant as determined by the Operations Manager, the actual cost of such work shall be paid by the person signing the work order, and shall be collectable in the same manner as water rates.
- 15.3 The method for thawing a frozen water service shall be the hot water thawing method only. Other methods such as thawing by use of electricity applied to pipes shall not be used. Thawing by the hot water method shall be done either by Town forces or by contractors or plumbers qualified in the method at the discretion of the Operations Manager.
- 15.4 The cost of thawing a frozen water service shall be borne as follows:
 - 15.4.01 Costs borne by the consumer if the Town's service or private service is frozen and such freeze-up is not a result of a frozen main or an interruption in the supply of water through the main as determined by the Operations Manager.

- 15.4.02 Costs borne by the Town if the Town service or private service is frozen as a result of a frozen main or as a result of an interruption in the supply of water through the main as determined by the Operations Manager.
- 15.5 The cost of thawing or clearing any obstruction in a sewer service shall be borne as follows:
- 15.5.01 Costs borne by the property owner if the Town service or private service is frozen or obstructed due to grease, dirt, or improper use of fixtures within the premises, or as a result of misuse or negligence on the part of the property owner or occupant, or for any other reason not related to failure or interruption of the Town service as determined by the Operations Manager.
- 15.5.02 Costs borne by the Town if the Town service or private service is frozen or obstructed as a result of failure, malfunction or interruption of the Town service as determined by the Operations Manager.
- 15.6 Where a circulator pump is installed in accordance with this bylaw the responsibility of such pump, and all maintenance and operating costs thereof, shall be borne by the consumer.
- 15.7 Existing bleeders may be used only for the purpose of preventing damage or blockage due to frost. Each bleeder shall:
- 15.7.01 be of sufficient size to pass three (3) liters per minute of water, or more as may be recommended by the Operations Manager ; and
- 15.7.02 be indirectly connected to a water pipe in the manner approved by the Operations Manager.
- 15.8 Any existing oversize bleeder shall be corrected within thirty (30) days after the property owner receives notice from the Operations Manager.
- 15.8.01 The Operations Manager may, at their discretion, recommend or approve oversized bleeders for the purpose of protecting the integrity of the sewer system.

16. Payment of Accounts

- 16.1 There shall be paid, for all water supplied or service rendered, the amounts set out in the rate schedule in the current Fees and Charges Bylaw.
- 16.2 Where municipal water service has been provided and is available for connection to private services, Council may by resolution direct that a percentage of the minimum charge for water service set out in the rate schedule shall be paid by all property owners whose property is occupied for a purpose requiring the provision of sanitary facilities in accordance with the Zoning Bylaw, whether or not a private water service connection has been made and water is actually being consumed.

- 16.3 The Council may by resolution amend the rate schedule in the current Fees and Charges Bylaw and impose any other charge related to the provision of water and sewer services from time to time.
- 16.4 Where a water service is active, there shall be further paid a sewerage charge levy, as set out in the rate schedule, by all property owners whose property is connected with or required to be connected with the sewerage system of the Town.
- 16.5 All accounts, including interim accounts for sewer and water services shall be due and payable when rendered.
- 16.6 A separate account shall be rendered in respect of each sewer and water service, or in respect of each unit on a shared service.
- 16.7 All charges for water and sewer services which remain unpaid after the due date shall be subject to a penalty charge of ten percent (10%) of the current unpaid amount.
- 16.8 Should an account remain unpaid, after the due date, the water may be shut off following fourteen (14) days further written notice. The water supply to any such person shall not be restored until such person has paid the outstanding balance of the account, including any penalties, as defined in the most recent Fees and Charges Bylaw.

17. Penalties

- 17.1 Every person who violates any provision of this bylaw is guilty of an offence and liable on summary conviction to a fine not exceeding Two Thousand Dollars (\$2,000.00) or to imprisonment for a term not exceeding six (6) months, or to both fine and imprisonment as set out in the *Summary Convictions Act* of Yukon.
- 17.2 The invalidity of any section, clause, sentence, or provision of this bylaw shall not affect the validity of any other part of this bylaw which can be given effect without such invalid part or parts.

18. Bylaw Shall Prevail

- 18.1 Where the provisions of this bylaw conflict with the provisions of any other bylaw of the Town, this bylaw shall prevail.

19.0 Effective Date


- 19.1 Upon Third and Final Reading, Bylaw 92-30, Bylaw 2018-08, Bylaw 2019-06, and Bylaw 2019-07 shall be rescinded.
- 19.2 This Bylaw shall come into effect upon Third and Final Reading.

READ A FIRST TIME this 14th day of January, 2025.

READ A SECOND TIME this 4th day of March, 2025.

READ A THIRD TIME and finally passed this 1st day of April, 2025.





Jack Bowers, Mayor



Larry Barab, CAO

Schedule "A"
Water Connect/Disconnect Request Form

Schedule "B"
Application for Connection to Faro Water Distribution System and/or Sanitary System

Schedule "C"
Bulk Water Usage Application & User Agreement



WATER CONNECT/DISCONNECT REQUEST

I request for water to be CONNECTED/DISCONNECTED (please circle one)

On the _____ (day, month, year), preferred time _____

Location (street number) _____

Name of the owner _____

Name of authorized representative to be present _____

My or authorized representative contact email or telephone number _____

I understand that the Town of Faro requires requests to be received in writing with at least twenty-four (24) hours notice. The request will be undertaken as per operational capabilities allow during regular business hours. The Town of Faro will not connect or disconnect services without this written request unless in an emergency or other situation as stated in the current Water and Sewer Bylaw.

I further understand that I am responsible for payments for the services during the whole time the curb stop remains on until the curb stop is turned off.

The Town of Faro requires a person to be present during connection/disconnection to certify this in writing.

I _____ do acknowledge the risk of the Towns curb stop valve, main stop valve or sewer service line freezing in the event I have my service line disconnected for the winter months and understand that I will be responsible for all costs associated with thawing the line / valves.

Signature of property owner: _____ **Date:** _____

Completed request may be delivered in person to the Town Office, faxed to (867) 994-3154, or emailed to finance@faroyukon.ca. If you have any questions, please call (867) 994-2728.

FOR OFFICE USE ONLY

\$100.00- Receipt or Invoice number:

Rate changed as of July 1, 2024

Date paid or invoiced:

Request Completed (PW staff signature and date):

Work Completed (owner/representative signature and date):



APPLICATION FOR CONNECTION TO FARO WATER DISTRIBUTION SYSTEM AND/OR SANITARY SYSTEM

The undersigned (herein called the 'Applicant') hereby requests the Town of Faro (herein called the 'Town') permit connection to the property owner's premises described as:

Location: _____ Lot #: _____
(civic address)

New Water Service New Sanitary Service New Water and Sanitary Services

Date of Service Installation: _____ Projected Date of Completion: _____

Date of requested Water Shutdown: _____ *(changes require minimum 24 hr notice, during Town hours of operation)*

1. This application, when signed by the Applicant and accepted for the Town by the signature of its authorized officer, shall be a contract between the Applicant and the Town and shall not be modified or affected by any premise, agreement, or representation by any agent or employee of the Town unless incorporated in writing into this contract before such acceptance.
2. The Applicant and the Town agree to comply with the conditions of this application and agree that the conditions are part of this contract.
3. It is agreed that the signatures of the parties hereto shall be binding upon their successors as assigns, and that the vacating of the premises herein named shall not release the property owners from this contract, except at the option and written consent of the Town.

WATER AND SEWER CONNECTION CONDITIONS

4. Any person or contractor who desires a sewer and/or water service connection or termination or desires to make any physical alteration or connection (herein called the 'Project Work') must, not less than fourteen (14) working days prior to requiring the Project Work, submit this completed application to the Town. The Town reserves the right to perform any of the required Project Work with respect to the water system or water service connection within the right-of-way. The Town of Faro Operations Manager or designate (herein called the 'Operations Manager') may waive the right to perform the proposed Project Work, with respect to the sanitary sewers, storm sewers, or water services based on operational needs, and based on confirmation that the contractor completing the Project Work is first approved by the Operations Manager.
5. The Applicant agrees to perform the work within the right-of-way subject to the concurrence of the Operations Manager, and such work shall be satisfactory in all respects to the Operations Manager. All work approved to be performed by the Applicant shall be at the cost of the Applicant, and all costs of the inspection, testing, and final connection costs shall be at the cost of the Applicant.
6. If an Applicant is approved by the Operations Manager to install a service,;
 - 5.1 the Applicant shall be permitted to do the Project Work to install service only during normal hours of operation for the Town of Faro Public Works Department. If the Project Work is required outside of normal work hours, all callout fees and overtime expenses incurred will be at the cost of the Applicant; and



APPLICATION FOR CONNECTION TO FARO WATER DISTRIBUTION SYSTEM AND/OR SANITARY SYSTEM

- 5.2 the Applicant shall ensure no damage is done to Town lines. If Town lines are damaged, Town forces will complete the repairs, the costs of which will be borne by the Applicant; and
 - 5.3 the Applicant shall use only material approved by the Operations Manager; and
 - 5.4 the Applicant shall allow an inspector to be on-site at all times during the installation of the services, if required by the Operations Manager; and
 - 5.5 the Applicant shall pay all costs associated with inspection.
7. Inspections will involve viewing the Project Work a maximum of four (4) times as the following stages of construction, including:
- 6.1 inspection when main is bare and has been tapped;
 - 6.2 when sand bedding is in place;
 - 6.3 when ditch is 50% full and is compacted; and
 - 6.4 when backfill is completed.
8. All costs referenced as being invoiced by the Town shall be based upon the current Fees & Charges Bylaw.
9. The Town will perform a CCTV inspection of new sewer services upon completion of installation.
10. Notice of shutdowns must be provided by the Applicant to the Town minimum 24 hours in advance of requested shutdown (during Town hours of operation) so notifications can be provided to the public.
11. No person except an employee of the Town Public Works Department, or an authorized member of the Faro Fire Department, shall actuate valves or any other appurtenance on the Town's water system.
12. Application for initial water supply shall be made in writing to the Town upon the Water Connect/Disconnect Request Form supplied by the Town for that purpose.

APPLICANT: _____
(name of the Applicant) *(signature)*

MAILING ADDRESS: _____

PHONE: _____

Approved by the Town this _____ day of _____, 20____.

Authorized Signature: _____
(Municipal signature)



P.O. Box 580, Faro, Yukon, Y0B 1K0

Phone: (867) 994-2728 • Fax: (867) 994-3154 • cao-faro@faroyukon.ca • www.faro.ca

BULK WATER USAGE APPLICATION & USER AGREEMENT

APPLICANT'S INFORMATION

FIRST NAME:		LAST NAME:	
ADDRESS:			
EMAIL:		PHONE:	

Are you a Town of Faro Resident (circle one)? **(YES)** **(NO)**
 Are you a Town of Faro Commercial user? **(YES)** **(NO)**

Please note, there is a different rate for using the bulk water for non-residents and commercial users.

TERMS AND CONDITIONS:

1. The Town of Faro will not be held liable or responsible for the care, control, and/or maintenance of personal holding tanks nor the safety of the water once withdrawn from the Bulk Water Fill Station. Therefore, it is extremely important for users to maintain (by chlorinating/disinfecting) their own equipment on a regular basis.
2. The current Water and Sewer Bylaw and all amendments thereto shall apply and govern the use of and access to water for all applicable users.
3. The fees noted in the current Fees & Charges shall be levied. Users are required to ensure their accounts are current and paid within thirty (30) days of being billed/invoiced.
4. Users are required to maintain their login credentials in a safe and secured place. Further, users are required to immediately notify the Town of Faro if/when their login credentials are compromised. Failing to report to or notify the Town that one's credentials are compromised may result in the user being responsible for covering the cost of unauthorized usage.
5. This service may be suspended or terminated by the Town of Faro in accordance with the provisions of applicable bylaws.
6. The Bulk Water service may be terminated by the User with the provision of written notice delivered to the Town of Faro.
7. If users encounter difficulty with the system during business hours, please visit the Town Office. If difficulty is experienced during the weekend or non-business hours, users may call after-hours On-Call Number at 867-332-1250. Additional call-out charge will be levied for user-errors.



P.O. Box 580, Faro, Yukon, Y0B 1K0

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PROCEDURE (how to use the system):

1. Chlorinate (disinfect) your equipment, i.e. hose connection ends, with Bleach (Sodium Hypochlorite) prior to use each time.
2. Chlorinate (disinfect) your holding tank on a regular basis to ensure and maintain the safety of the water. *Reminder, the Town of Faro will not be held responsible for the care, control, and maintenance of personal holding tanks and the safety of the water once withdrawn from the Bulk Water Fill Station.*
3. Connect to the Bulk Water Fill Station and verify that the connections are done properly prior to turning on the system.
4. If required, open all relevant valves on your water storage system, i.e. temporary storage tank, to ensure the smooth transfer of water once the system is turned on.
5. Enter your login credentials (Code and Pin) using the Keypad.
6. Enter the approximate volume of water required. Please note, you may turn off the water at any time by turning the switch to the "off" position.
7. Once you entered your credentials and volume, the system is ready. Turn the switch to "on" located on the right-hand side of the system.
8. When finished, please disconnect from your temporary storage tank first, then disconnect from the bulk water fill station. During the winter months and periods of low temperatures, it is especially important to ensure that residual water is disposed off in the drainage grate located on site to prevent the creation of a hazardous situation (slip and falls).
9. Prior to leaving the site, ensure the box housing the connection point is closed.

Signature of Applicant:

Date:

FOR OFFICE USE ONLY

Received by:

Date:

Assigned Credentials

User Code:

Pin:

Comments: